

The IMPACT! Group Privacy Policy

General Principles

The IMPACT! Group respects your privacy, and seeks to protect your personal data. The following information will show you how we gather, use and protect your information. More details on how we use data in a particular program or service of The IMPACT! Group may be found in specific authorizations specific to that program or service.

We aim to ensure that the processing of personal data by or on behalf of The IMPACT! Group is fair and reasonable; and that your personal data is secure, accurate and up-to-date. Generally speaking, this means that each time we collect personal data, we tell you the purposes for which we use the data, and then ask for your consent to that usage. We only use your data for the purposes for which you consent. We also ask for your consent if we need to transfer your data to anyone else except in the instance of preventing harm to the life or well-being of others as prescribed by law.

Information The IMPACT! Group Collects and Why

The IMPACT! Group collects information about our customers with whom we deal in our day-to-day business.

This information includes telephone and direct contact, intake and registration. It is used primarily to determine eligibility for our programs and services; but may also be used to provide useful data that is collected for purposes of sharing data with other service providers and information services. Data may also be aggregated and used for purposes of future funding and feasibility studies. In cases of this nature, only general information that does not identify individuals is used. This data may also be used for feedback on The IMPACT! Group's services and programs in our continued efforts to improve the quality of our services.

Where allowed by law, The IMPACT! Group may aggregate information about individuals we receive from other sources with the information we receive directly from those individuals. The information described above may be retained and used by The IMPACT! Group after an individual ceases to use our programs or services.

Further Information/ Marketing

If you agree, The IMPACT! Group may contact you by mail, e-blasts, telephone, or fax about services or special events which may interest you; and in some cases invite you to similar events. You have the right at any time to request that we remove your information from any mass marketing lists.

Transfer of Data to Third Parties

Except where dictated by law, The IMPACT! Group does not sell or rent your personal information to others. As described above, any transfer of data will only be conducted under the terms that are agreed to and allowed by our customers.

Credit Checks/ Background Checks

The IMPACT! Group may conduct credit and/or background checks for purposes of determining whether an individual is eligible for some employment positions or for specific programs or services. In these circumstances, a signed authorization form is attained, which provides details of the use of the information being sought.

Cookies

A “cookie” is a piece of software, which may be sent to your computer. Cookies allow us to collect information about how our website and services are being used and to manage them. If we send a cookie to your computer, it will not collect specific data about you; but only general usage patterns.

Calls To Help Desk

Calls to The IMPACT! Group Help Desk may be recorded for quality control and for monitoring purposes. If you have any questions about The IMPACT! Group’s Privacy Policy, you should contact our Marketing Director at 678-808-4477.